



TIVOLI GROUP

مجموعة تيفولي

OFFICIAL ANNOUNCEMENT

To: All

From: Chief Human Resources Officer

CC: Mr. Samer El Natsha

Date: January 07th, 2026

Subject: Warehouse & Home Delivery Operations Department

Dear Team,

We are pleased to announce that the Warehouse Department and the Home Delivery Department will now be merged into one combined department. This change is part of our ongoing efforts to improve efficiency, enhance communication, and strengthen coordination across our operations.

By bringing both teams together, we aim to streamline workflows, optimize resource utilization, and improve service quality and delivery timelines. The integration will allow for better alignment between inventory management and delivery operations, resulting in a more seamless end-to-end process.

Further details regarding the new departmental structure, roles, responsibilities, and reporting lines will be communicated in the coming days. We appreciate your cooperation and support during this transition as we work together to strengthen our operations.

Sincerely yours,

Anwar Ghaida

Chief Human Resources Officer